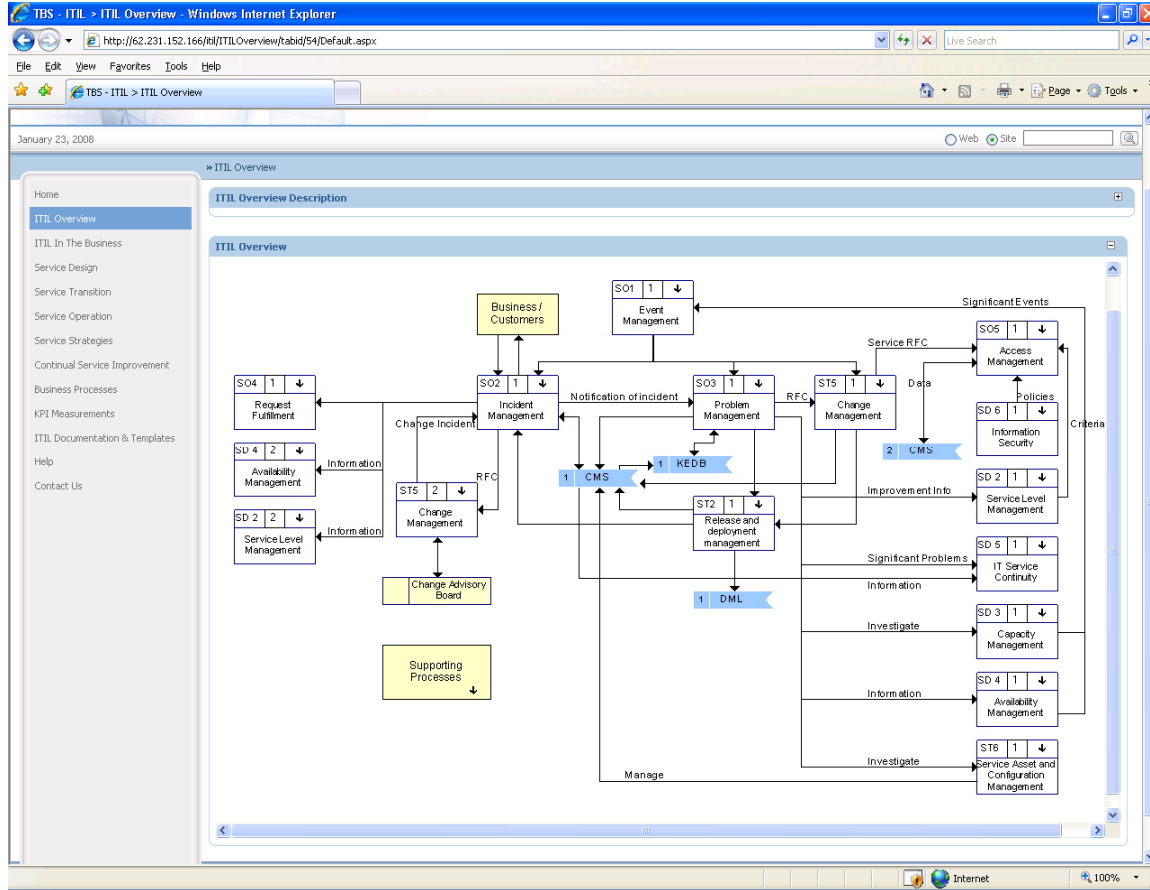


Interface ITIL Analysis Process



This shows the representation of the activities associated with each of the various service functions. Listing key interfaces between each service and data store, the process provides an analysis approach to show key communication aspects. Designed for the organisations internal ITIL qualified resources this will aid the overall view of the process flows.